



**Vision**  
Hospital Group  
Your care. Our focus.

**Information  
for patients**



**Before your surgery:  
what you need  
to know**

[visionhospitalgroup.com.au](http://visionhospitalgroup.com.au)

# What can you expect at a Vision Hospital Group day surgery?

Vision Hospital Group provides state-of-the-art operating suites and specialist theatre teams in an expertly managed, no-fuss environment.

At our day surgeries, patients receive outstanding, professional care in well-appointed facilities.

We are dedicated to optimising patient outcomes and ensuring patient comfort at all times.

All of our day surgeries are fully accredited against National Safety and Quality Health Services Standards.





## Before the day of your surgery

**After reviewing your pre-admission assessment, a member of our team will contact you before your surgery to provide instructions and ask further questions.**

Our staff will confirm your admission time, how long you can expect to be at the day surgery, any fasting instructions and details of out-of-pocket payments (if applicable).

They will also answer any questions you may have about your admission.



# On the day of surgery

**Please bring your Medicare card, pension card and/or health fund information and any payment required.**

Do not bring any valuables, or leave them with your carer prior to surgery.

Your belongings will be placed in a secure locker with you holding the key, or will remain safely in your possession, depending on which day surgery you visit.

Wear loose clothing that allows easy access to your arms. Please wear flat, closed-in shoes (not thongs or heels).

Don't wear any makeup, face cream or nail polish.

When you arrive, please check in at the day surgery reception. If you have anything to pay for your surgery, you will need to pay prior to admission.

You will then be called by the pre-op nurse to go through the admission process.

Your carer is required to leave and come back – please make sure the reception staff have your carer's mobile number and that your carer is no further than a 30-minute drive away.

We will ask you many times to state your name, date of birth and address while you are at the day surgery. This is a safety procedure to ensure we match you with your intended treatment.

# Frequently asked questions

## How long will I be in the day surgery for?

This will depend on your procedure and your recovery. Most patients can expect to stay between 2 and 4 hours in total.

## Can I claim a Medicare rebate?

Medicare does not provide a rebate towards the cost of accommodation and theatre fees when attending a day surgery or a private hospital. Depending on your procedure, Medicare may cover part of your surgeon and anaesthetist fees.

## Can I claim from my private health insurer?

This will depend on your level of cover. We recommend you check directly with your insurer, including any waiting periods and applicable co-payment or excess. Contact us if you require details of the item number.

## What if I don't have private health insurance?

Private health insurance is not required to have surgery with us – you can self-fund it using your own funds.

## How can I pay my account?

We accept cash and all major credit cards (VISA, Mastercard and Amex). Surcharges may apply.

## I have been told to fast – can I still take my usual medications?

Unless your surgeon, anaesthetist or day hospital nurse has advised otherwise, take your usual medication with a sip of water.

# Contact us

## NEW SOUTH WALES

**Chatswood Day Surgery**  
Level 4, 270 Victoria Ave,  
Chatswood NSW 2067  
[enquiries@chatswoodds.com.au](mailto:enquiries@chatswoodds.com.au)

**Forest Road Day Surgery**  
Ground Level, 99A Forest  
Road, Hurstville NSW 2220  
[enquiries@forestroadds.com.au](mailto:enquiries@forestroadds.com.au)

## QUEENSLAND

**North Queensland  
Day Surgery**  
119 Kings Road,  
Pimlico QLD 4812  
[enquiries@northqueenslandds.com.au](mailto:enquiries@northqueenslandds.com.au)

**RiverCity Private Hospital**  
Level 2, 401 Milton Road,  
Auchenflower QLD 4066  
[enquiries@rivercityph.com.au](mailto:enquiries@rivercityph.com.au)

**Vision Centre Day Surgery**  
Ground floor,  
95 Nerang Street,  
Southport QLD 4215  
[dsmanager@visioncentre.com.au](mailto:dsmanager@visioncentre.com.au)

## SOUTH AUSTRALIA

**Windsor Gardens  
Day Surgery**  
Level 1, Suite 1,  
480 North East Road,  
Windsor Gardens SA 5087  
[enquiries@windsorgardensds.com.au](mailto:enquiries@windsorgardensds.com.au)

## VICTORIA

**Boroondara Day Surgery**  
110 Church Street,  
Hawthorn VIC 3122  
[enquiries@boroondarads.com.au](mailto:enquiries@boroondarads.com.au)

**Camberwell Day Surgery**  
27 Denmark Hill Road,  
Hawthorn East VIC 3123  
[enquiries@camberwellds.com.au](mailto:enquiries@camberwellds.com.au)

**Footscray Day Surgery**  
89 Paisley Street,  
Footscray VIC 3011  
[footscrayds@visionhospitalgroup.com.au](mailto:footscrayds@visionhospitalgroup.com.au)

**Panch Day Surgery Centre**  
Corporate One  
Business Centre,  
Level 4, 84 Hotham Street,  
Preston VIC 3072  
[enquiries@panchds.com.au](mailto:enquiries@panchds.com.au)

**Whitehorse Day Surgery**  
852 Whitehorse Road,  
Box Hill VIC 3128  
[enquiries@whitehorseds.com.au](mailto:enquiries@whitehorseds.com.au)

## CORPORATE OFFICE

**Vision Hospital Group**  
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