

Because you deserve exceptional care



About us

Boroondara Day Surgery is an architecturally designed, state-of-the-art facility for ophthalmic surgery.

The day surgery features world-class technology and equipment to support the latest surgical techniques and optimise patient outcomes. Our centre is designed to ensure patient comfort at all times. From the waiting rooms to the large recovery area, all spaces are designed with our patients in mind.

All Vision Hospital Group day surgeries are accredited against the National Safety and Quality Health Service (NSQHS) Standards, with an on-site director of nursing to lead the clinical support team.

We make it our priority to put you at ease as soon as you step through our doors. Our friendly, caring and highly experienced clinical and administrative team will go out of their way to ensure that you are kept relaxed and informed every step of the way. That's our commitment to you.

Our services

Boroondara Day Surgery is an accredited and fully equipped facility for ophthalmic procedures, such as:

- Cataract and lens surgery
- Glaucoma surgery
- Corneal transplantation
- Corneal cross-linking
- Pterygium surgery
- Retinal injections
- Retinal surgery
- Reconstructive surgery

Our facility

- · Quiet and comfortable waiting areas
- Fully equipped operating theatre
- · On-site sterile services department





Before surgery

Pre-admission

Your surgeon will confirm the day and time of your procedure and provide you with an information pack. Please read this pack carefully and complete the admission form, as well as any other forms.

Please return the admission form to us at least **one week prior** to your scheduled procedure.

If you did not receive an admission form, call us on **(03) 9667 4050** to have one posted or emailed to you.

Our friendly nurse will contact you prior to your surgery to discuss details of your admission and discharge.

Our nurse will confirm you have arranged a responsible adult/carer to accompany you home and stay with you following your procedure.



On the day of surgery

Admission

Please make sure to arrive on time to complete the necessary paperwork. One of our admission nurses will then begin preparing you for your surgery and show you to one of our comfortable waiting areas. You will also receive a visit from your anaesthetist prior to your procedure if applicable.

We require all accounts to be paid on the day, including any applicable health fund co-payment or excess. Uninsured patients are responsible for the total account.

After surgery

Discharge

Nursing staff will discuss post-operative care instructions that you need to follow and provide you with a written copy before you leave. If you are leaving with a dressing to your operation site, please ensure that you follow the care instructions given to you. You may be provided with a prescription for post-operative medications – follow the directions for using your medication as prescribed by your surgeon.

You may feel slightly drowsy for 24 hours following your surgery. During this time, you are not allowed to drive, operate machinery, consume alcohol, or sign any legal documents. If you have children, please arrange for someone else to look after them. Your doctor will confirm when you will be able to resume driving and normal activities.

You will be provided with an appointment time for a postoperative review at your surgeon's rooms.

If you or your carer have any concerns, please contact us immediately on **(03) 9667 4050** or call your surgeon's rooms.



Our promise

Patients can expect to receive the highest standard of care at Boroondara Day Surgery.

Our highly experienced and attentive staff are committed to ensuring your stay with us is as comfortable and relaxed as possible.

Fully accredited

We are committed to continuously monitoring and improving customer service. Our day surgery has developed a quality management system to meet the requirements of the National Safety and Quality in Health Services (NSQHS) Standards. The Australian NSQHS Standards provide a nationally consistent statement of the level of care consumers can expect from health service organisations.

We are also guided by our *In Safe Hands* Program, which incorporates all the practical measures we take day-to-day, both individually and as a team, to ensure the safety of our patients and staff – from hand hygiene, protective equipment and cleaning, to handling patient confidentiality.

Please let our reception staff know if you wish to provide us with feedback on our service – we welcome and appreciate all input.











Our location

Boroondara Day Surgery is located in Hawthorn, close to cafés, parks and the Yarra River. There is ample parking available on the surrounding streets.

Our facility is on the ground level, with access for people with limited mobility and wheelchairs.



110 Church St, Hawthorn VIC 3122

Hours: 8:00 am - 5:00 pm (Monday to Friday)

Phone: (03) 9667 4050

After hours phone: (03) 9667 4059 Email: enquiries@boroondarads.com.au

VEI Services Pty Ltd ABN 94 087 821 906

visionhospitalgroup.com.au