



North
Queensland
Day Surgery

PART OF VISION HOSPITAL GROUP

Because you deserve
exceptional care



State-of-the-art technology
World-class facilities
Experienced, caring staff

About us

North Queensland Day Surgery is an accredited, purpose-built facility for ophthalmic surgery.

Our state-of-the-art operating suites, equipment and specialist theatre teams mean that you can expect best-in-class amenities that put your care and comfort first at every point of your stay. Located in Townsville, North Queensland Day Surgery is a convenient option for patients wanting access to world-class surgical facilities in a well-appointed, boutique setting.

Our services

North Queensland Day Surgery is a specialist day surgery facility for ophthalmic procedures, including:



Lens surgery

(Refractive lens exchange)



Cataract surgery



Oculoplastics



Our facility

- Quiet and comfortable waiting areas
- Private admission rooms
- State-of-the-art operating theatres



Before surgery

Pre-admission

Once your surgeon has referred you to North Queensland Day Surgery, your procedure will be scheduled by our theatre booking staff.

Our staff will provide you with instructions for filling out the necessary pre-admission paperwork. Please complete and submit all pre-admission forms at least 7 days before your procedure.

1-3 days prior to your surgery, the patient coordinator will call you to provide important information in preparation for your procedure, including the admission and discharge process.

Remember we are here to help, so feel free to ask any questions you may have.



On the day of surgery

Admission

What to bring:

- Any outstanding paperwork
- Payment (if applicable)

Wear loose clothing that allows easy access to your arms. Please wear flat shoes (not heels). Don't wear any makeup or face cream.

On the day of surgery, our admission staff will assist with completing any outstanding paperwork or financial consent details before the nursing staff commence their clinical admission. The nursing staff will also inform your carer of the time you will be ready to be picked up.

Regarding payment, we recommend you check with your health fund to confirm your level of cover. On the day of your surgery you will be required to pay any expenses not covered by your health fund. We accept cash, cheque, EFTPOS, direct deposit and all major credit cards (except AMEX and Diners). A 1% surcharge will apply to all credit card payments.

After surgery

Discharge

Following your procedure, you will be transferred to our recovery room where a nurse will monitor your recovery progress. If you have been fasting, you will be offered some light refreshments.

Once you have fully recovered and are ready for discharge, your carer will be able to collect you. At this time, the nurse will provide you with written instructions regarding your post-operative care and will discuss any questions or concerns you may have before you leave the day surgery. If you are leaving with a dressing to any operation site, please ensure you follow the written care instructions given to you.

You may be provided with a prescription for post-operative medications. It is very important you continue to take any medication prescribed by your surgeon. Your surgeon will confirm when you will be able to resume normal activities. You will be able to eat and drink as normal on discharge. You will not be able to drive for 24 hours after your surgery and will be required to have a responsible adult drive or accompany you home.

Our commitment

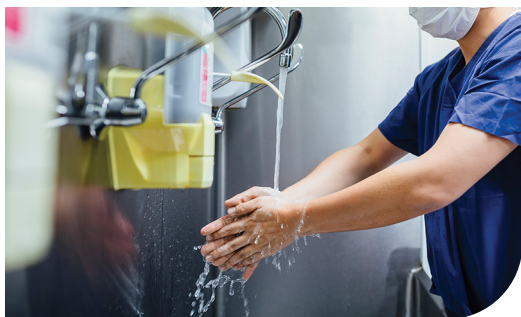
Providing an exceptional experience is central to the North Queensland Day Surgery philosophy.

Our state-of-the-art equipment and technology support the latest surgical techniques, optimise patient outcomes and ensure patient comfort at all times.

Fully accredited

We are accredited to the National Safety and Quality Health Service (NSQHS) Standards. The Australian NSQHS Standards provide a nationally consistent statement of the level of care consumers can expect from health service organisations.

We are also guided by our *In Safe Hands* Program, which incorporates all the practical measures we take day-to-day, both individually and as a team, to ensure the safety of our patients and staff - from hand hygiene, protective equipment and cleaning, to handling patient confidentiality.





Our location



Our day surgery is conveniently located in Townsville. There is onsite parking available, as well as plenty of street parking on Kings Road.

The bus stop for routes 203 and 204 is approximately 3 minutes away by foot.

The clinic is on the ground level and has convenient access for people with limited mobility.



119 Kings Road, Pimlico QLD 4812

Hours: 8:30 am – 4:30 pm (Monday to Thursday)
8:30 am – 3:00 pm (Friday)

Surgery is by appointment and can be scheduled outside these hours.

Phone: (07) 4725 2677 **Fax:** (07) 4725 2005

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